



STATE OF NEW YORK  
OFFICE OF THE MEDICAID INSPECTOR GENERAL  
445 Hamilton Avenue, Suite 506  
White Plains, New York 10601

ANDREW M. CUOMO  
GOVERNOR

JAMES C. COX  
MEDICAID INSPECTOR GENERAL

November 5, 2012

[REDACTED]  
Westchester Care at Home  
360 Mamaroneck Avenue  
White Plains, New York 10605

Re: Final Audit Report  
Audit #: 10-3885  
Provider [REDACTED]

Dear [REDACTED]:

This letter constitutes the Office of the Medicaid Inspector General's (OMIG) Final Audit Report of payments to Westchester Care at Home (WCAH) for personal care services paid by Medicaid covering the period of January 1, 2005, through December 31, 2009.

The New York State Department of Health (Department) is the single state agency responsible for the administration of the medical assistance (Medicaid) program. The OMIG is an independent office within the Department responsible for a variety of Medicaid program integrity functions. As part of its responsibilities, the OMIG conducts audits and reviews of various providers of Medicaid reimbursable services, equipment and supplies. These audits and reviews assess provider compliance with applicable laws, regulations, rules and policies of the Medicaid program as set forth in New York Public Health Law, New York Social Services Law, the regulations of the Department of Health and the Department of Mental Hygiene (Titles 10, 14 and 18 of the Official Compilation of Codes, Rules and Regulations of the State of New York) and the Department's Medicaid Managed Care Model Contract, Medicaid Management Information System (MMIS) Provider Manuals and *Medicaid Update* publications.

During the audit period, \$11,238,196.96 was paid for 80,116 claims reimbursed. This review consisted of a random sample of 200 claims with Medicaid payments of \$27,268.87. The purpose of the audit was to ascertain whether WCAH was in compliance with applicable Federal and State laws, regulations, rules and policies governing the New York State Medicaid Program and to verify that Medicaid reimbursable services were rendered for the dates billed; appropriate rate or procedure codes were billed for services rendered; patient related records contained the documentation required by the regulations; and, claims for payment were submitted in accordance with DOH regulations and the appropriate Provider Manuals.

After reviewing WCAH's September 12, 2011 response to the OMIG's August 11, 2011 Draft Audit Report, as well as any other information/documentation submitted, the OMIG has determined that for the period and scope reviewed, Westchester Care at Home generally adhered to applicable Medicaid billing rules and regulations. The OMIG has concluded that no further action is required pertaining to this audit.

WCAH has the right to challenge this action and determination by requesting an administrative hearing within sixty (60) days of the date of this notice. In accordance with 18 NYCRR Section 519.18(a), if WCAH wishes to request a hearing, the request must be submitted in writing to:

General Counsel  
Office of Counsel  
New York State Office of the Medicaid Inspector General  
800 North Pearl Street  
Albany, New York 12204

Questions regarding the request for a hearing should be directed to Office of Counsel, at

Issues you may raise shall be limited to those issues relating to determinations contained in the Final Audit Report. Further, issues must be limited to those you raised in any written response to the Draft Audit Report. The hearing request may not address issues regarding the methodology used to determine the rate, or any issue that was raised at a proceeding to appeal a rate determination.

The OMIG reserves the right to conduct further reviews of your participation in the Medicaid program, take action where appropriate, and recover any associated overpayments. If you have any questions regarding the above, please contact [REDACTED] at [REDACTED] or by email at [REDACTED]. Thank you for your cooperation.

Sincerely,

[REDACTED]  
Bureau of Fee For Service Audit  
Division of Medicaid Audit  
Office of the Medicaid Inspector General

cc: [REDACTED]

CERTIFIED MAIL # [REDACTED]  
RETURN RECEIPT REQUESTED