



STATE OF NEW YORK  
OFFICE OF THE MEDICAID INSPECTOR GENERAL  
584 Delaware Avenue  
Buffalo, New York 14202

ANDREW M. CUOMO  
GOVERNOR

JAMES C. COX  
MEDICAID INSPECTOR GENERAL

November 14, 2012

Mr. Safdar Sheikh, Supervising Pharmacist  
Upgrade Pharmacy Inc.  
679 East 138<sup>th</sup> Street  
Bronx, NY 10454-3307

RE: AUDIT SUMMATION  
Audit #11-3418  
Provider ID [REDACTED]

Dear Mr. Sheikh:

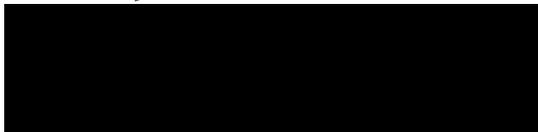
The New York State Department of Health (Department) is the single state agency responsible for the administration of the medical assistance (Medicaid) program. The Office of the Medicaid Inspector General (OMIG) is an independent office within the Department responsible for a variety of Medicaid program integrity functions. As part of its responsibilities, the OMIG conducts audits and reviews of various providers of Medicaid reimbursable services, equipment and supplies. These audits and reviews are directed at assessing provider compliance with applicable laws, regulations, rules and policies of the Medicaid program as set forth in New York Public Health Law, New York Social Services Law, the regulations of the Department of Health and the Department of Mental Hygiene (Titles 10, 14 and 18 of the Official Compilation of Codes, Rules and Regulations of the State of New York) and the Department's Medicaid Managed Care Model Contract, Medicaid Management Information System (MMIS) Provider Manuals and *Medicaid Update* publications.

A review of payments to Upgrade Pharmacy Inc. for pharmacy services paid by Medicaid for New York City recipients from January 1, 2008 through December 31, 2010, was recently completed. During the audit period, \$6,008,072.43 was paid for 103,007 claims reimbursed. This review consisted of a random sample of 200 claims with Medicaid payments of \$11,973.71. The purpose of the audit was to determine whether: prescriptions were properly ordered by a qualified practitioner; the pharmacy has sufficient documentation to substantiate billed services; appropriate formulary codes were billed; patient related records contain the documentation required by the regulations; and claims for payment were submitted in accordance with Department regulations and the appropriate Provider Manuals. Our audit revealed that, for the period and scope reviewed, Upgrade Pharmacy Inc. generally adhered to applicable Medicaid billing rules and regulations.

Please be advised that pursuant to 18 NYCRR 517.3(h) the OMIG hereby concludes its review related to the above-referenced audit objective and scope. The OMIG has determined that no further action is warranted. We thank you for your continued interest and participation in the Medicaid program.

The OMIG reserves the right to conduct further reviews of your participation in the Medicaid program, take action where appropriate, and recover any associated overpayments. If you have any questions regarding the above, please contact Sharon Conway at (518) 486-4252 or by email at [sharon.conway@omig.ny.gov](mailto:sharon.conway@omig.ny.gov). Thank you for your cooperation.

Sincerely,



Michael P. DiMauro, Director  
Division of Medicaid Audit, Buffalo  
Office of the Medicaid Inspector General

MPD:kla

cc: Mr. James R. Schiffer  
Allegaert Berger & Vogel, LLP