NEW YORK STATE | Office of the Medicaid Inspector General

FRANK T. WALSH, JR.
Acting Medicaid Inspector General

Audit of Claims for Newborn Birth Services

Final Audit Report
Audit #: 21-3048

Queens Hospital

Provider ID #: 00246153

NEW YORK STATE | Office of the Medicaid Inspector General

KATHY HOCHUL
Governor

FRANK T. WALSH, JR.
Acting Medicaid Inspector General

September 9, 2021

[redacted]
Queens Hospital
82-68 164th Street
Jamaica, New York 11432

Re: Final Audit Report
Audit #: 21-3048
Provider ID #: 00246153

Dear [redacted]

This is the Office of the Medicaid Inspector General's (OMIG) Final Audit Report for Queens Hospital (Provider).

In accordance with Title 18 of the Official Compilation of Codes, Rules, and Regulations of the State of New York Section 517.6, this Final Audit Report represents the final determination on the issues found during OMIG's audit.

The Provider's June 16, 2021 response to OMIG's June 3, 2021 Draft Audit Report stated that the Provider is in agreement with the Draft Audit Report findings. As a result, the overpayment identified in this Final Audit Report remains unchanged from the one cited in the Draft Audit Report. The total amount due is $4,669.94, inclusive of interest. A detailed explanation can be found in the Audit Findings section of this report.

The attachments referred to in this Final Audit Report will be sent electronically. If you have any questions or comments concerning this report, or to obtain your copy of the attachments, please contact [redacted] through email at [redacted]. Please refer to audit number 21-3048 in all correspondence.

[redacted]
Bureau of Managed Care Audit & Program Reviews
Division of Medicaid Audit
Office of the Medicaid Inspector General

Attachments
Certified Mail Number: 7021-0350-0000-6247-3297
Return Receipt Requested

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Background

The New York State Department of Health (DOH) is the single state agency responsible for the administration of the Medicaid program. As part of its responsibility as an independent entity within DOH, the Office of the Medicaid Inspector General (OMIG) conducts audits and reviews of various providers of Medicaid reimbursable services, equipment, and supplies. These audits and reviews are directed at assessing provider compliance with applicable laws, regulations, rules, and policies of the Medicaid program as set forth in New York Public Health Law, New York Social Services Law, the regulations of DOH (Titles 10 and 18 of the New York Codes, Rules and Regulations), the regulations of the Department of Mental Hygiene (Title 14 of the New York Codes, Rules and Regulations), DOH's Medicaid Provider Manuals, *Medicaid Update* publications, and the Medicaid Managed Care/Family Health Plus/HIV Special Needs Plan Model Contract (Contract).

The New York State Medicaid Program pays a monthly capitation payment per enrollee to Managed Care Organizations (MCO) based on the services included in the MCO's benefit package. The MCO in turn reimburses the network providers and/or subcontractors who render these services.

Objective

The objective of this audit was to assess the Provider's adherence to applicable laws, regulations, rules and policies governing the New York State Medicaid program and to verify that:

- the Provider did not bill fee-for-service Medicaid while the newborn was enrolled in Medicaid Managed Care; and
- newborn birth payments were submitted in accordance with applicable rules and requirements.

"When the department has determined that any person has submitted or caused to be submitted claims for medical care, services or supplies for which payment should not have been made, it may require repayment of the amount determined to have been overpaid."

18 NYCRR 518.1(b)

"An overpayment includes any amount not authorized to be paid under the medical assistance program, whether paid as the result of inaccurate or improper cost reporting, improper claiming, unacceptable practices, fraud, abuse or mistake."

18 NYCRR 518.1(c)

"The department may require repayment from the person submitting an incorrect or improper claim, or the person causing such claim to be submitted, or the person receiving payment for the claim."

18 NYCRR 518.3(a)

"Newborns born to women receiving medical assistance on the date of birth are automatically eligible for Medicaid for one year. If the mother is enrolled in a Medicaid Managed Care plan (MMCP), the newborn will be enrolled in the same plan from the date of birth… The only exceptions to the automatic enrollment of a newborn into the same MMCP as the mother are when the newborn receives comprehensive third party health insurance (TPHI). In this case, the child will be disenrolled to fee-for-service Medicaid."

NYS DOH Medicaid Update, January 2013 Vol. 29, No. 2

"Newborns born to women receiving medical assistance on the date of birth are automatically eligible for Medicaid for one year. If the mother is enrolled in a Medicaid Managed Care plan (MMCP), the newborn will be enrolled in the same plan from the date of birth. If the mother is enrolled in the Medicaid Managed Care Organization's Health and Recovery Plan (HARP), the newborn will be automatically enrolled in the sister mainstream Medicaid Managed Care product. The only exception to the automatic enrollment of a newborn into the same MMCP as the mother is when the newborn receives comprehensive third party health insurance (TPHI). In this case, the child will be disenrolled to Fee-For-Service (FFS) Medicaid."

NYS DOH Medicaid Update, September 2016 Vol. 32, No. 9

"The Contractor shall receive a capitation payment from the first day of the newborn's month of birth and, in instances where the Contractor pays the hospital or birthing center for the newborn stay, a Supplemental Newborn Capitation Payment."

Medicaid Managed Care/Family Health Plus Contract/HIV Special Needs Plan Model Contract – Section 3.9 (b)

"The Contractor cannot bill for a Supplemental Newborn Capitation Payment unless the newborn hospital or birthing center payment has been paid by the Contractor."

Medicaid Managed Care/Family Health Plus Contract/HIV Special Needs Plan Model Contract – Section 3.9 (d)

Audit Scope

This audit identified instances where the Provider received a fee-for-service Medicaid payment (Rate Code 2946 or 2996) while the newborn was enrolled in Medicaid Managed Care and the MCO received a supplemental newborn capitation payment (Rate Code 2298), indicating the Provider was either eligible for or did receive a payment from the MCO related to the newborn's birth. This audit included payments made to the Provider for dates of service beginning July 1, 2015 and ending December 31, 2018.

Audit Findings

OMIG issued a Draft Audit Report to the Provider on June 3, 2021 that identified $5,195.48 in an inappropriately billed Medicaid fee-for-service claim for a newborn enrolled in Medicaid Managed Care. OMIG determined that the Provider is entitled to a Graduate Medical Education (GME) payment of $1,334.36. Based on this determination, the findings in the Draft Audit Report totaled $3,861.13. The Provider's June 16, 2021 response (Attachment A) to the Draft Audit Report stated that the Provider is in agreement with the Draft Audit Report findings. As a result, the overpayment identified (Attachment B) in this Final Audit Report remains unchanged from the one cited in the Draft Audit Report. Pursuant to Title 18 of the Official Compilation of the Codes, Rules and Regulations of the State of New York (18 NYCRR) Parts 517 and 518, OMIG, on behalf of DOH, may recover such overpayments.

In accordance with 18 NYCRR Section 518.4, interest may be collected on any overpayments identified in this audit and will accrue at the current rate from the date of the overpayment. Interest on the overpayment identified in this Final Audit Report was calculated from the date of the overpayment through the date of the Draft Audit Report, June 3, 2021 using the Federal Reserve Prime Rate. For the overpayment identified in this audit, OMIG has determined that accrued interest of $808.81 (Attachment B) is now owed.

Based on this determination, the amount due to DOH, as defined in 18 NYCRR Section 518.1, is $4,669.94, inclusive of interest. Therefore, the remaining amount due to DOH is $4,669.94 (Attachment B).

Repayment Options

In accordance with 18 NYCRR Part 518, which regulates the collection of overpayments, your repayment options are described below.

Option #1: Make a full payment by check, money order, or OMIG's Online Payment Portal within 20 days of the date of the Final Audit Report.

- The check should be made payable to the New York State Department of Health, should include the audit number on the memo line, and be mailed with the attached remittance advice to:

New York State Office of the Medicaid Inspector General
Bureau of Collections Management
800 North Pearl Street
Albany, New York 12204
Phone #: [redacted]
Fax #: [redacted]
Email: [redacted]

- If you elect to pay electronically through OMIG's Online Payment Portal, please visit [redacted] or contact OMIG's Bureau of Collections Management by telephone or email, at the above number or address.

Option #2: Enter into a repayment agreement with OMIG. If your repayment terms exceed 90 days from the date of the Final Audit Report, recoveries of amounts due are subject to interest charges at the prime rate plus 2%. OMIG's acceptance of a repayment agreement is based on your repaying the Medicaid overpayment as agreed. OMIG will adjust the rate of recovery, or require payment in full, if your unpaid balance is not being repaid as agreed. If you wish to enter into a repayment agreement, please contact the Bureau of Collections Management within 20 days, by telephone or email, as provided above.

Should you fail to select a payment option above within 20 days of the date of this Report, OMIG will initiate recoupment by withholding all or a part of your payments otherwise payable, in accordance with 18 NYCRR 518.6. Additionally, OMIG reserves the right to use any remedy allowed by law to collect the amount due. Pursuant to the State Finance Law Section 18(5), a collection fee equal to twenty two percent (22%) of the amount due, including interest, may be added to the amount owed.

Hearing Rights

The Provider has the right to challenge this action and determination by requesting an administrative hearing within sixty (60) days of the date of this notice. In accordance with 18 NYCRR 519.18(a), "The issues and documentation considered at the hearing are limited to issues directly relating to the final determination. An appellant may not raise issues regarding the methodology used to determine any rate of payment or fee, nor raise any new matter not considered by the department upon submission of objections to a draft audit or notice of proposed agency action."

If the Provider wishes to request a hearing, the request must be submitted in writing within sixty (60) days of the date of this notice to:

General Counsel
New York State
Office of the Medicaid Inspector General
Office of Counsel
800 North Pearl Street
Albany, New York 12204

Questions regarding the request for a hearing should be directed to Office of Counsel, at [redacted]

If a hearing is held, the Provider may have a person represent it or the Provider may represent itself. If the Provider chooses to be represented by someone other than an attorney, the Provider must supply along with its hearing request a signed authorization permitting that person to represent the Provider at the hearing; the Provider may call witnesses and present documentary evidence on its behalf.

For a full listing of hearing rights please see 18 NYCRR Part 519.

Contact Information



Office Address:

New York State
Office of the Medicaid Inspector General
Division of Medicaid Audit
800 North Pearl Street
Albany, New York 12204

Mission

The mission of the Office of the Medicaid Inspector General is to enhance the integrity of the New York State Medicaid program by preventing and detecting fraudulent, abusive, and wasteful practices within the Medicaid program and recovering improperly expended Medicaid funds while promoting high quality patient care.

Vision

To be the national leader in promoting and protecting the integrity of the Medicaid program.

NEW YORK STATE | Office of the Medicaid Inspector General

REMITTANCE ADVICE

Queens Hospital
82-68 164th Street
Jamaica, New York 11432

Provider ID #: 00246153

Audit #: 21-3048

Amount Due: $4,669.94

Audit Type

- ☐ **Managed Care**
- ☒ **Fee-for-Service**
- ☐ **Rate**

Checklist

1. To ensure proper credit, please enclose this form with your check.
2. Make checks payable to: New York State Department of Health.
3. Record the audit number on your check.
4. Mail the check to:

New York State Office of the Medicaid Inspector General
Bureau of Collections Management
800 North Pearl Street
Albany, New York 12204
Phone #: [redacted]
Fax #: [redacted]
Email: [redacted]

If you elect to pay electronically through OMIG's Online Payment Portal, please visit [redacted] or contact OMIG's Bureau of Collections Management by telephone or email, at the above number or address.