



**Office of the  
Medicaid Inspector  
General**

**NEW YORK STATE  
DEPARTMENT OF HEALTH  
OFFICE OF THE MEDICAID INSPECTOR GENERAL**

**REVIEW OF AMERIGROUP NEW YORK LLC ADVANTAGE PLUS  
RETROACTIVE DISENROLLMENTS  
FOR NOTIFICATIONS REPORTED TO OMIG  
OCTOBER 1, 2013 THROUGH NOVEMBER 16, 2015**

**FINAL AUDIT REPORT  
AUDIT #15-6739**

**Dennis Rosen  
Medicaid Inspector General**

**May 12, 2016**

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Office of the  
Medicaid Inspector  
General

ANDREW M. CUOMO  
Governor

DENNIS ROSEN  
Medicaid Inspector General

May 12, 2016

[REDACTED]  
Amerigroup New York LLC Advantage Plus  
4425 Corporation Lane  
Virginia Beach, Virginia 23462

Re: Final Audit Report  
Audit # 15-6739  
Provider # [REDACTED]

Dear [REDACTED]

The New York State Office of the Medicaid Inspector General (OMIG) has identified instances where Amerigroup New York LLC Advantage Plus (Plan) received monthly Medicaid capitation payments for enrollees who were retroactively disenrolled from the Plan. In accordance with the Medicaid Advantage Plus Model Contract (Contract) and Section 517.6 of Title 18 of the Official Compilation of Codes, Rules and Regulations of the State of New York (NYCRR), this Final Audit Report represents the final determination regarding capitation payments made on behalf of enrollees retroactively disenrolled from the Plan.

### **BACKGROUND**

The New York State Department of Health (the Department) is the state agency responsible for the administration of the Medicaid program. As part of its responsibility as an entity within the Department, the OMIG conducts audits and reviews of various providers of Medicaid reimbursable services, equipment and supplies. These audits and reviews are directed at assessing provider compliance with applicable laws, regulations, rules and policies of the Medicaid program as set forth in New York Public Health Law, New York Social Services Law, the regulations of the Department (Titles 10 and 18 of NYCRR), the regulations of the Office of Mental Health (Title 14 of the NYCRR), and the Department's Medicaid Provider Manuals, *Medicaid Update* publications and the Contract.

### **PURPOSE AND SCOPE**

The purpose of the audit was to identify instances where the Plan received a Medicaid capitation payment and subsequently the enrollee was retroactively disenrolled for the entire payment month. The scope of the audit includes all retroactive disenrollment capitation payments with notifications reported to OMIG from October 1, 2009, through November 16, 2015.

## FINDINGS

A Draft Audit Report was issued on February 4, 2016, identifying \$4,500.15 in overpaid capitation payments made to the Plan for enrollees who were retroactively disenrolled for the entire payment month. In the March 4, 2016 response to the Draft Audit Report (Attachment I), the Plan confirmed the findings of the Draft Audit Report. As a result, the findings of the Final Audit Report remain unchanged from those cited in the Draft Audit Report.

In accordance with 18 NYCRR Parts 517 and 518 and pursuant to the Contract, Section 3.6 (SDOH Right to Recover Premiums), Appendix H and Section 19.7 (OMIG Audit Authority), the OMIG, on behalf of the Department, has a right to recover premiums paid to the Plan for enrollees listed on the monthly roster who are later determined for the entire applicable payment month to have been disenrolled from the Contractor's Medicaid Advantage Plus Product.

In accordance with 18 NYCRR section 518.4(a), interest may be collected on any overpayments identified in this audit. . Per 18 NYCRR Section 518.4(e) interest may be waived. For this audit, the interest has been waived however it may not be waived on future retroactive disenrollment audits.

The total amount of overpayment as defined in 18 NYCRR section 518.1(c) is \$4,500.15. Subsequent to the issuance of the Draft Audit Report, the Plan voided claims in the amount of \$4,500.15. Therefore, there is no balance due the New York State Department of Health (Attachment II).

## PROVIDER RIGHTS

The Plan has the right to challenge this action and determination by requesting an administrative hearing within sixty (60) days of the date of this notice. In accordance with 18 NYCRR Section 519.18(a), "The issues and documentation considered at the hearing are limited to issues directly relating to the final determination. An appellant may not raise issues regarding the methodology used to determine any rate of payment or fee, nor raise any new matter not considered by the department upon submission of objections to a draft audit or notice of proposed agency action."

If the Plan wishes to request a hearing, the request must be submitted in writing within sixty (60) days of the date of this notice to:

General Counsel  
Office of Counsel  
New York State Office of the Medicaid Inspector General  
800 North Pearl Street  
Albany, New York 12204

Questions regarding the request for a hearing should be directed to the Office of Counsel, at [REDACTED].

If a hearing is held, the Plan may have a person represent the Plan or the Plan may represent itself. If the Plan chooses to be represented by someone other than an attorney, the Plan must supply along with the Plan's hearing request a signed authorization permitting that person to represent the Plan at the hearing; the Plan may call witnesses and present documentary evidence on the Plan's behalf. For a full listing of hearing rights please see 18 NYCRR Part 519.

[REDACTED]  
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Should you have any questions, please contact [REDACTED]  
[REDACTED] Thank you for your cooperation.

Sincerely,

[REDACTED]

Division of Medicaid Audit  
Office of the Medicaid Inspector General

[REDACTED]